

I have accessibility requirements, can I come to the event?

We encourage all customers to come to our Meridian Live events, however, if you feel that you may require any assistance from our end which may make your experience easier and more enjoyable, please do not hesitate to get in touch.

We will have a raised accessible platform at all events for wheelchair users, however, please be aware that this is now fully booked for Saturday 15th July. If you wish to book a place on this platform for Friday 14th July, please get in touch. Spaces are allocated on a first come first served basis, so we advise getting in touch as soon as possible if you think this may be of use to you. We will also have a separate seated accessible area for both events, in which seating will also be reserved for those who book in advance. Please contact customerservices@vmslive.org for more information.

Can we bring in our own food and drinks?

Food and drink may not be brought in to the event, however, there will be plenty of bars and concessions stalls selling a variety of food and drink throughout the day. There will also be free drinking water available from the bars if required.

Can we bring in picnics/blankets/chairs/stools?

Chairs, stools and picnics/baskets are not permitted, however, you are welcome to bring a blanket along. If you require seating for medical reasons, please contact customerservices@vmslive.org to prebook a seat.

Can we leave and come back in?

All Meridian Live events operate on a no readmission policy. Once you leave the event site, your tickets are no longer valid and therefore cannot be used to regain entry.

What time does the event open?

On Friday 14th July, doors will open at 5pm. On Saturday 15th July, doors will open at 4pm.

What are stage times?

FRIDAY 14TH JULY

Professor Green: 6.00pm

Sigma: 7.15pm

Craig David: 8.45pm

DOORS: 5pm / **CURFEW:** 11pm

SATURDAY 15TH JULY

Tide: 4.15pm

Right Said Fred: 5.15pm

Rebecca Ferguson: 6.30pm

All Saints: 7.35pm

UB40: 9.00pm

DOORS: 4pm / **CURFEW:** 11pm



Both events will finish by 11pm.

Please note that these timings are approximate and are subject to change at any time. We encourage customers to arrive early to avoid the disappointment of missing any of the acts performing.

Are there bars at the event?

Yes, please note that we operate a Challenge 25 policy, and ID will be required to purchase alcohol.

Are there food outlets?

Yes, there will be a variety of food vendors at the event.

Is there a cloakroom?

There will be no cloakroom on site. Please be aware that large bags will not be allowed to be taken in to the event, we advise that you carry only essential items. Any belongings which are left unattended on site will be removed and disposed of as this can pose a health and safety risk to other customers.

What security measures are in place for the events?

In light of recent incidents, there will be a heightened security presence of site throughout all events. Upon entry to the event, security will be searching all bags, so again, we kindly ask that you please leave large bags at home in order to speed up the entry process.

My tickets haven't arrived yet, what should I do?

Please check your original confirmation email from the agent you have purchased your tickets through.

If your tickets are e-tickets or print-at-home tickets, please ensure you have got these printed as we will be unable to allow admittance without this.

If your ticket is "collect on box office", please bring along your confirmation email/order number and some ID on the show day, and you can collect your tickets from the box office at the site entrance. The box office will open for collections at 4pm on Friday 14th July and 3pm on Saturday 15th July.

If your ticket is due to be posted, please contact the agent you booked with directly and they will advise further.

I have not bought a ticket yet, can I buy one on the door?

Yes, there will be a limited number of tickets available to purchase at the venue on show day.

Where can I park?

There will be parking available on Kings Road, directly adjacent to the Pleasure Island fairground (Postcode DN35 0PL). Parking spaces can be pre-booked through See Tickets on the following link :

Friday: <http://www.seetickets.com/event/craig-david/meridian-showground/1066908>

Saturday: <http://www.seetickets.com/event/sounds-of-the-summer/meridian-showground/1084707>